



Banking/Trading - Operations Management

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Details

Operations management is becoming critical among the success factors of financial institutions. Banking/ Trading - Operations Management focuses on the particular challenges and new trends the operations manager has to address, which involves a balancing act between cost optimization and growing business requirements. Banking operations have been developed from data-entry and mass labour-intensive processes to highly automated process controlled environments. This work comprises a mixture of practical and academic elements; it is designed to contribute to better functioning operations departments by providing the tools to implement theoretical concepts in real situations, proven in daily practice.